

## Appendix 2 – Representations from Responsible Authorities

## Licensing Consultation

To: Licensing Team

From: ASB Enforcement Specialist (Noise)

Name of Officer preparing representation: Jennifer Barrett

Date: 20<sup>th</sup> August 2021

Premises: Application for a Premises Licence The Venue N10, 272 Muswell Hill Broadway, Hornsey, London, N10 2QR. (WK/508003)

Type of application: New

---

I provide my Representation, as Responsible Authority under the Licensing Act 2003, with regard to the licensing objective promoting the prevention of public nuisance.

The provisions for addressing public nuisance they have outlined in their application are inadequate.

In the last 6 months we have received 2 complaints of noise nuisance associated with the premises as:

Date/ Time	Noise Reported
27/06/2021, 17:31	Booming bass and loud music emanating from The Venue N10 in Muswell Hill Broadway. The venue has conditions on its licence and is breaching the terms of its licence.
31/07/2021, 03:02	Drunken people leaving The Venue N10 (operating illegally without a licence) screaming/shouting on street, then drinking & eating on the road where cars are parked with music blaring from 2.15am to 2.55am

Both reports were made outside our service operating times so are unsubstantiated.

There is however a significant history of complaints associated with the premises and we would seek to ensure that the applicant confirm measures they will take to eliminate the potential for noise and/ or vibration emanating from the premises. We would also require them to verify that the sound insulation of the premises is such that the potential from transmission of sound and /or vibration to residents above and adjacent has been eliminated.

All doors and windows should be kept closed at all times and entry/ exit to the premises restricted to those on Muswell Hill Broadway while the premise is in use. To comply the applicant may also need to consider the installation of suitable mechanical ventilation and door self-closing devices.

**I recommend the following conditions are added to the Licence:**

### Control Noise from Patrons

- Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.
- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly. Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.
- The Licence Holder shall conduct regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take

steps to reduce the level of noise where it is likely to cause a disturbance to local residents. A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers. Regular liaison meetings will be held where specifically requested by residents to enable neighbours to raise concerns about any aspect of the licensed activities.

### **Controlling Noise Emissions**

- The Licence Holder shall devise and implement fully a Noise Management Plan to be agreed in writing by the ASB Enforcement Team. The Plan should detail all noise control measures to be implemented. This should be informed or devised by an expert in acoustics and provided no later than 28 days after the issues of the licence.
- Music played at the premises shall be limited to background level only until the approved noise control measures as outlined in the Noise Management Plan are implemented.
- All external doors and windows shall be kept closed at any time when regulated entertainment is taking place.
- No nuisance shall be caused by noise coming from the premises or by vibration transmitted through the structure of the premises.
- All speakers should be mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties.
- The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.
- No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises.

### **Conclusion:**

I have no objections to the application on the proviso that the above conditions are applied to any Licence issued.

## Building Control

Robert McIver Head of Building Control



Haringey Licensing  
River Park House  
High Road  
London  
N22 8HQ

Your ref:  
Our ref: M500/LL/0000/1077/  
Contact No. 020 8489 5504  
Date: 27 July 2021  
Email: [building.control@haringey.gov.uk](mailto:building.control@haringey.gov.uk)

Dear Sir/Madam

**BUILDING ACT 1984 (as amended)**  
**BUILDING REGULATIONS 2010 (as amended)**  
**Location: The Venue, 272 Muswell Hill Broadway London N10**  
**Proposal: Premises License application**

I refer to the above application for a premises License.

Building Control, would like to make **Representation**, as **Responsible Authority** under the Licensing Act 2003, with reference to the **Licensing objective** for the **Protection of Public Safety**. This application is **not** shown to achieve the minimum standards required under the Technical Standards for Places of Entertainment, as set out in the attached schedule.

Should you wish to discuss this matter further please contact this office.

Yours faithfully

A handwritten signature in blue ink, appearing to be 'P Chénier'.

**P Chénier**  
**Principal Building Surveyor**



M500MV1 MAY20

River Park House  
Level 6 - 225 High Road  
London N22 8HQ  
[building.control@haringey.gov.uk](mailto:building.control@haringey.gov.uk)  
T 020 8489 5504

[www.haringey.gov.uk](http://www.haringey.gov.uk)

### **Schedule for The Venue – 272 Muswell hill Bdy N10**

1. No Fire Strategy has been provided
2. No indication of proposed occupancy numbers therefore suitability of means of Escape cannot be established.
3. Full details of the exit signage proposed not provided
4. Full details of emergency lighting installation not provided
5. Full details of fire alarm system installation not provided
6. No details of wall coverings provided to show to demonstrate a minimum class 0 surface spread of flame.
7. No details of the furnishings and their fireproof ratings provided.
8. No details provided of the floor coverings or underlays demonstrating a minimum British Standard BS5438-1989 and tested to BS 4790 or Class 0.
9. No details provided of fabrics, curtains, drapes and similar features to demonstrate that they are either be non-combustible or be of durably or inherently flame-retarded fabric. Or where used in escape routes, other than foyers, entertainment areas or function rooms, are non-combustible.
10. Ground floor plan shows the door to the basement stair opening in the wrong direction for escape purposes.
11. The clear width of the staircase leading to the basement has not been indicated.
12. Plans do not show the rear exits being illuminated to the public highway.
13. Plans do not show locations of;
  - a. emergency lighting points
  - b. Smoke detection
  - c. Exit signage
  - d. Seating
  - e. Bar location
14. No indication of the type of door fastenings proposed on exit doors.
15. Fire resistance and signage to the store cupboards not provided.
16. Details of the electrical installation including cabling type and protection, have not been provided.
17. No management lighting details have been provided.
18. No details of input or extract ventilation provided.
19. No space heating details have been provided.

20. Disabled access statement has not been provided.
21. No indication of proposed occupancy number therefore number of required toilets cannot be established.
22. No disabled WC indicated.
23. No urinals or wash hand basins shown on plan.
24. Basement or exit stairs not indicated as having highlighted nosings
25. Pitch of basement and escape stairs not provided
26. Balustrading details to basement and escape stairs not provided.
27. This list should not be considered as exhaustive as further points may be raised upon the submission of additional information.

Should you wish to discuss this matter further please contact this office.

Yours faithfully



P Chénier  
**Principal Building Surveyor**

The Venue N10 Ltd  
272 Muswell Hill Broadway  
London  
N10 2QR

Your Ref:

Our Ref: Licensing

Date: 14<sup>th</sup> August 2021

## REPRESENTATION LETTER

Dear Sir/Madam,

### **LICENSING ACT 2003 – Application for a Premises Licence - The Venue N10, 272 Muswell Hill Broadway, London N10 2QR**

The Licensing Authority wish to make representation against this application under the need to promote to the licensing objections.

The premises initially operated as a wine bar and but ended up becoming a night club until the licence was revoked in 2017. The revocation was due to the crime and disorder and public nuisance taking place on the premises.

Whilst this application is from a new operator the concerns remain relating to the potential for noise nuisance to be generated through the fabric of the building. The application states the capacity is 130, there is no evidence to support or show how this figure was arrived at we do not consider 130 capacity a credible figure for a basement venue.

The venue has been closed for some time and when it did start to operate again it did so as a 'ice cream /milkshake's type parlour. The premises did however have some booked event which they permitted without having a Temporary Event Notice. The Council became aware of these events from residents complaints or sending through copies of flyers advertising events.

The general area/ location has undergone some major changes in recent years since the nightclub operation ceased to operate from this location and there is now a range of new residential properties to the rear of the venue. It is important that consideration is given to the 'likely effect' upon residents if the premises is able to operate until 2am. The premises we feel should not operate as a nightclub but as a bar with music until 11pm Sunday – Thursday. Midnight Friday & Saturday.

The venue should not be hired out for DJ promoted events at any time.

Management/staff shall proactively monitor the conduct and behaviour of patrons on the public highway to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting and people congregating in large groups on pavement obstructing the public highway).

Those patrons deemed to be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly.

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance

All exit routes and public areas shall be kept unobstructed, shall have non-slippery and even surfaces, shall be free of trip hazards and shall be clearly signed.

A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Haringey Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- a) all crimes reported to the venue
- b) all ejections of patrons
- c) any complaints received concerning crime and disorder
- d) any incidents of disorder
- e) all seizures of drugs or offensive weapons
- f) any faults in the CCTV system, searching equipment or scanning equipment
- g) any refusal of the sale of alcohol including date, time and name of staff member
- h) any visit by a relevant authority or emergency service.

A direct telephone number for the Licence Holder/DPS/manager of the premises shall be publicly available at all times that the premises is open. The number is to be made available to residents and businesses in the vicinity. Any complaints shall be remedied within 48 hours and details to be recorded in the incident book including the action taken by the Licence Holder/DPS/manager.

A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises from 20:00 until the premises closes and until 30 minutes after the premises closes on Friday and Saturday nights.

The premises shall operate a zero tolerance policy to the supply and use of drugs.

If you have any further questions, please do not hesitate to contact me

Yours sincerely

Phil Cone

**Licensing Enforcement Officer**



## **POLICE REPRESENTATION**

### **Name and address of premises:**

The Venue N10, 272 Muswell Hill Broadway, London N10 2QR (

**Type of Application:**New Premises Licence.

### **I wish to make representation on the following:**

We the Police wish to make representation against this application on the following grounds which undermine the licensing objectives .We note that these premises historically operated as a wine bar and developed into a night club operating into the small hours of the morning with the premises becoming poorly managed leading to revocation of the licence in 2017 due to failing to uphold the licensing objectives on the grounds of crime and disorder along with public nuisance which took place upon the premises .

Whilst we acknowledge that this is a new application it is a basement venue with a large potential for noise to be generated which in turn would impact greatly upon the surrounding community, which has increased its residential properties with new buildings having been built in the very near vicinity.

Several complaints from residents have been received by the Local authority when a temporary event notice was granted and an event was ran from the property that was running as a patisserie /Ice cream type venue when the business tried to diversify its hours .Clearly having an impact .

It is therefore proportionate we feel that consideration be given to limiting not only the operating hours of any likely new venue but to also limit the Type of premises allowed to operate within this what is now a predominantly residential area so as to limit the likely effect upon the community. A 0200 hours closing time we feel would negatively impact residential neighbours.

More appropriately for the geographic location in agreement with the local authority we feel it appropriate that the hours of the premises should be limited as follows:

**Regulated entertainment i.e. music with an end time of 11pm Sunday – Thursday and Midnight Friday & Saturday.**

**If this application were granted in full or part, we would recommend the following alterations be made to the licence conditions. We also suggest that additional conditions be attached to the licence, as set out below, to further promote the licensing objectives**

## **PREVENTION OF CRIME AND DISORDER**

The premises will operate a zero tolerance policy towards illegal drugs.

Digital CCTV system to be installed in the premises.

Cameras must be sited to observe the entrance doors from inside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Cameras must be sited to cover all areas to which the public have access including any smoking areas.

Cameras must provide a linked record of the date, time of any image.

Cameras must provide good quality images - colour during opening times.

Images and recording quality must be reviewed and monitored regularly.

Cameras must be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.

A minimum of 2 SIA licensed door supervisors shall be on duty at the premises from 20:00 until the premises closes and until 30 minutes after the premises closes on Friday and Saturday nights.

A premises daily register will be set up and kept for a minimum of six months and door supervisors will record their names, times of attendance and SIA licence number on it.

If these conditions were accepted in full I would withdraw my representation.

Officer: PC Derek Ewart

Licensing Officer Haringey and Enfield Police

[Derek.H.Ewart@Met.Police.UK](mailto:Derek.H.Ewart@Met.Police.UK)

Date: 20<sup>TH</sup> August 2021

F K01/37

## *Memorandum*

**Date:** 17<sup>th</sup> August 2021

**Ref:** WK/000508123

**From:** Jack Dowler  
Trading Standards

**To:** Daliah Barrett-Williams  
Enforcement Services

**APPLICATION FOR A NEW PREMISES LICENCE FOR THE VENUE N10, 272  
MUSWELL HILL BROADWAY,  
LONDON,  
N10 2QR**

Trading Standards would require the following conditions in respect of the above application in relation to the 'Protection of Children from Harm'.

1. The business shall adopt a "Challenge 25" policy.
2. All staff responsible for selling alcohol shall receive regular training in the requirements of the Licensing Act 2003 and all other age restricted products sold on the premises. Written records of this training signed and dated by the person receiving the training and the trainer shall be retained and made available to the Police and authorised council officers on request.

**Jack Dowler**  
Trading Standards